

THE HOUND HUTT – Stafford
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THE HOUND HUTT – North Lakes
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THE HOUND HUTT / WOOFYS CUSTOMER DETAILS & AGREEMENT

(use for dog daycare, dog grooming & dog holidays)

Requirements for dogs attending THE HOUND HUTT Dog Daycare

- Must be over 10 weeks old
- Must be registered with their Council at 3 months of age
- Must be micro-chipped
- Must be desexed by 6 months of age
- Must be C5 vaccinated
- Must be on regular tick and flea prevention
- Must be regularly wormed
- Must be non-aggressive towards other dogs and humans

DOG PARTICULARS

(please print)

Dog's Name _____

Breed _____

Date of Birth _____

Sex _____

Neutered / Spayed / Unaltered / Intention to desex – date _____

Vaccination Certificate provided? YES / NO

Vaccination Date _____

Council Registration Number _____

Micro-chip Number _____

Dog's Vet _____

Vet Number _____

HUMAN PARTICULARS

(please print)

Parent's First and Last Name _____

Address _____

State _____ Postcode _____

Home Phone _____

Mobile _____

DOG DAYCARE

DOG GROOMING

DOG HOLIDAYS

Email _____

Typical Work Hours _____

Work Phone _____

Work Email _____

Emergency / 2nd Contact _____

Phone _____

Email _____

Alternate Person Who May Pickup Your Dog _____

Special Password _____

DOG PERSONALITY PROFILE

(please print)

How old was your dog when you got him/her? _____

Where did you get your dog? _____

If adopted, do you know your dog's past history? YES / NO

If YES, please describe _____

Has your dog ever attended dog daycare before? YES / NO

If YES, please detail where _____

Has your dog been groomed before? YES / NO

If YES, please provide where and for how long _____

How many people are in your household? _____

Adult males _____ Adult females _____

Male children/ages _____ Female children/ages _____

Does your dog like children? YES / NO

Do you have any other pets? YES / NO

If YES, how do they get along? _____

Is your dog allowed to have dog snacks? YES / NO

Health & Grooming

Does your dog have any allergies? YES / NO

If YES, please describe _____

Does your dog have any problems with fleas or ticks? YES / NO

What is your dog's flea/tick preventative treatment? (product used) _____

What is your dog's worming preventative treatment? (product used) _____

Does your dog take any medication (aside from heartworm pills)? YES / NO

If YES, please describe _____

Does your dog have (please circle):

Arthritis? YES / NO

Joint Problems? YES / NO

Hip Dysphasia? YES / NO

If you answered YES to any of the above three questions, are there any restrictions on your dog's activities or movements? _____

Has your dog been sick lately? YES / NO

If YES, please detail when and treatment _____

How does your dog react to nail clipping? _____

Does your dog have any sensitive areas on his/her body? YES / NO

Please describe _____

Does your dog like to be brushed? YES / NO

Petted? YES / NO

What areas of the body does your dog like to be petted or brushed? _____

Behaviour

How does your dog react to new people/dogs coming into your house? _____

Does your dog fear or dislike any type of person? YES / NO

Does your dog fear or dislike any particular type of dog? YES / NO

Does your dog fear or dislike any noises or particular items? YES / NO

If YES, please identify and elaborate _____

Does your dog bark or growl when dogs or people pass in front of your home yard? YES / NO

How does your dog interact with puppies? _____

Please describe any problems your dog has with any of the following:

Jumping _____

House training _____

Mouthiness _____

Barking _____

Digging _____

Separation/Home alone anxiety _____

Leash pulling _____

Chewing/Destructiveness _____

Coprohagia (stool eating) _____

Other (please specify) _____

Has your dog ever done one of the following ...

Bitten a person or other dog? YES / NO

If YES, please describe circumstances _____

Growled at a person? YES / NO

If YES, please describe circumstances _____

Growled, bitten or snapped at someone for approaching their food or toys? YES / NO

If YES, please describe circumstances _____

Been attacked by another dog? YES / NO

If YES, please describe circumstances _____

Are you able to remove things from your dog's mouth? YES / NO

Does your dog play with toys? YES / NO

If YES, what type? _____

Does your dog share his/her toys and/or food with other dogs? YES / NO

Does your dog play with other dogs? YES / NO

What is your dog's favourite game? _____

Has your dog been to a dog park? YES / NO

If YES, please his/her interaction with other dogs _____

How does your dog react to being crated? _____

Has your dog ever escaped from home? YES / NO

If YES, please detail where he/she went _____

Has your dog had any formal obedience/good manners training? YES / NO

If YES, please detail where and when _____

What commands does your dog know? _____

What do you do with your dog when you are not at home? _____

Market Information

How did you hear about THE HOUND HUTT / WOOFYS? _____

Do we have your permission to use photographs of your dog for newspaper, website, flyers and brochures?
YES / NO

Do we have your permission to transport your dog in our Canine Cab/car as a part of activities? YES / NO

Please details any other information about your dog that you feel would be helpful or important for us to know? _____

I certify that I have answered the above questions truthfully, fully and to the best of my ability.

Parent Signature _____

Parent Name _____

Date _____

THE HOUND HUTT / WOOFYS CUSTOMER AGREEMENT

THE HOUND HUTT / WOOFYS agrees

- To provide a secure, clean & caring environment for your dog
- Your dog will be played with, socialized, rested and cuddled throughout their stay with THE HOUND HUTT / WOOFYS
- In the event that your dog is unwell or injured, we will contact you immediately on the phone numbers that you have provided

Please read the terms and conditions below, initial each condition and sign at the bottom if you agree

LIABILITY

_____ I agree that my dog(s) meets all the requirements to attend THE HOUND HUTT / WOOFYS dog daycare, dog grooming and dog holidays

_____ I agree to provide a copy of my dog's C5 vaccination certificate and proof of desexing to THE HOUND HUTT / WOOFYS staff

_____ I will not bring my dog(s) to daycare, grooming or holidays in the event that my dog displays symptoms of being unwell e.g. unusually tired, vomiting or coughing

_____ In the event that my dog is unwell or injured and I am not contactable, I authorize for THE HOUND HUTT / WOOFYS staff to take my dog to their preferred vet for treatment (\$15.00 vet transportation fee) and I will pay the full expenses associated with that treatment when I collect my dog. Please advise a value of care you authorize THE HOUND HUTT / WOOFYS to arrange with the vet on your behalf in the event we cannot contact you, your spouse or your emergency contact \$

_____ In the unlikely event that my dog passes away and I am not contactable, I authorize THE HOUND HUTT / WOOFYS staff to do the following:

_____ I agree that in the event that my dog arrives at daycare, grooming or holidays with fleas &/or ticks, my dog will be flea bathed & treated accordingly and I will be charged for any expenses

_____ I will notify THE HOUND HUTT / WOOFYS of my dog's pre-existing health conditions or behaviour issues (if any)

_____ THE HOUND HUTT / WOOFYS and any associated company is not liable for any injury that may arise in my dog as a result of a pre-existing condition

_____ I understand that THE HOUND HUTT / WOOFYS is a cage-free facility and I accept the risks involved and agree that THE HOUND HUTT / WOOFYS is not liable for any injuries or illnesses resulting during my dog's attendance

_____ I accept all reasonable risk of injury to my dog(s) that may occur in normal dog daycare, grooming or holiday activities including walks and play with other dogs

_____ I expressly waive and relinquish any and all claims against THE HOUND HUTT / WOOFYS, its employees and representatives, except those arising from negligence on the part of THE HOUND HUTT / WOOFYS

_____ I understand and agree that THE HOUND HUTT / WOOFYS shall not be held responsible for any damage to my property, or that of others, caused by my dog during the period in which they are in its care

_____ I understand that under no circumstances will THE HOUND HUTT / WOOFYS be liable for consequential damages

_____ I will notify THE HOUND HUTT / WOOFYS staff in the event that my dog(s) has recently displayed aggressive behaviour towards other dogs or people

_____ If my dog is aggressive towards other dogs or staff members at daycare, grooming or holidays, I may be contacted and asked to collect my dog immediately

_____ I understand that if my dog is aggressive or bites other dogs or staff members, THE HOUND HUTT / WOOFYS reserves the right to refuse service and that all bites will be reported to the local authorities as required by law

_____ I understand that I am liable for any medical care expenses and damages that result from injuries caused by my dog

PAYMENT

_____ I understand that THE HOUND HUTT / WOOFYS office hours of operation are 7:00am – 6:00pm and I will pickup my dog by 6.00pm or incur a \$32 + GST fee for every half an hour I am late. Where late pickup has been arranged a fee of \$17 + GST will be charged. Dog holidays drop offs and pickups are as negotiated

_____ I acknowledge that all fees for daycare, grooming and holidays are to be paid in advance of the service

_____ I understand that refunds are not offered for early pickup from daycare, grooming or holidays

_____ I acknowledge there is a 20% surcharge charged for public holidays and acknowledge the 25% non-refundable deposit that is due when booking my dog's holiday

_____ I understand that late cancellations and/or no shows for bookings will be charged full fees. Cancellations of contracted dog daycare days will be charged full fees where THE HOUND HUTT / WOOFYS are unable to arrange a replacement dog. THE HOUND HUTT / WOOFYS is under no obligation to arrange a replacement dog for any daycare cancellations

_____ I understand if an unpaid balance remains unpaid for 60 days or more, unless another arrangement is made, my HOUND HUTT account will be turned over to a collection agency and that as a result I will be liable for collection costs and attorney fees in addition to the unpaid balance

_____ I understand that THE HOUND HUTT / WOOFYS has the right to refuse service to me and my dog at any time for any reason

_____ I acknowledge and agree that THE HOUND HUTT / WOOFYS has an extra charge up to \$40 in addition to the fees for my dog's groom if his/her coat is matted

I have read and understood the above terms and conditions and I certify my acceptance for my dog(s) _____ of these terms and conditions by signing below.

Parent Signature _____

Parent Name _____

Date _____